



Quality Management Policy

Elite Tilt Panels is committed to understanding our customer needs and expectations and providing products and services that consistently meet those needs and expectations whilst complying with all legislative requirements. To achieve this, we will develop, implement, and maintain a highly effective Quality Management System.

A highly effective Quality Management System will ensure:

- Quality is everyone's responsibility and is fully integrated into everything we do;
- We listen to our people and customers and strive to exceed their expectations;
- We consult with clients to develop their individual needs;
- We communicate and measure quality in clear terms understandable by everyone;
- Our people have the knowledge, skills, and tools to be effective;
- We establish and maintain a continual improvement work environment through collaboration;
- We share and apply best practices;
- We recognize and reward quality;
- We comply with all applicable legislative requirements.

M. Lonorgan

Michael Lonorgan
Director

Dated: 1st October 2019

GREG WAKE

Greg Wake
Director

Dated: 1st October 2019